

Attorney Docket No.: 020366-043100US

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Commissioner for Patents

MAIL STOP RCE

P.O. Box 1450

Alexandria, VA 22313-1450

Anrona Lowell

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Russ L. Albert, et al.

Application No.: 09/001,643

Filed: December 31, 1997

For: INTERNET-BASED DATABASE REPORT WRITER AND CUSTOMER DATA MANAGEMENT SYSTEM

Customer No.: 20350

Confirmation No. 6919

Examiner:

Cong Lac T. Huynh

Technology Center/Art Unit: 2178

AMENDMENT

Commissioner for Patents MAIL STOP RCE P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Please enter the following amendments and remarks as a submission under 37 C.F.R. § 1.114 as part of a Request for Continued Examination (RCE). Claims 1-12 are currently pending.

In response to the Final Office Action mailed July 30, 2004, and the Advisory Action mailed October 27, 2004, please enter the following amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

PATENT

Appl. No. 09/001,643 Amdt. dated November 29, 2004 Reply to Office Action of Error! No text of specified style in document.

Remarks/Arguments begin on page 5 of this paper.